

Accessibility Guide for Harborough Museum

harboroughmuseum@leics.gov.uk, 0116 305 3627,
www.harboroughmuseum.org.uk

Contact for accessibility enquiries: Supervisor



Welcome

Harborough Museum celebrates Market Harborough's long history as a centre of trade and industry at the crossroads between Leicestershire and Northamptonshire. Our displays and exhibitions focus on the historic and recent communities who have shaped the story of Market Harborough and its surroundings and include the Market Harborough Historical Society's wonderful collection of curiosities.

The internationally-important Hallaton Treasure is showcased in the museum. Found in 2000 by metal detectorist Ken Wallace and the Hallaton Fieldwork Group, the Treasure Gallery contains over 2,500 glittering coins, mysterious offerings and a beautiful and unique 1st century Roman cavalry helmet.

At a Glance

Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
 - Dining Table
 - Special Exhibition gallery
 - Help desks
 - First floor toilet
 - Harborough Museum shop
 - Museum galleries, and Market Harborough Library
 - Adam and Eve Street

Hearing

- The fire alarm has flashing lights.
- Some staff have disability awareness training.

Visual

- Some parts of the venue have low lighting.
- We have information in large print.

General

- There is at least 1 public toilet for disabled visitors.
- Some staff have disability awareness training.

Getting here

Harborough Museum, The Symington Building
Adam and Eve Street
Market Harborough
Leicestershire
LE16 7LT

Travel by public transport

- You can get to Harborough Museum by bus and train.
- The nearest bus stop is The Square, which is a short walk from the museum. The bus stop is 0.1 miles / 0.2 km from Harborough Museum.
- The nearest train station is Market Harborough. The train station is 0.5 miles / 0.8 km from Harborough Museum.

Travel by taxi

- You can get a taxi with Kwik Cabs by calling 01858 468 777. The taxi company has a wheelchair accessible vehicle.
- You can get a taxi with Murphy's Taxis Ltd by calling 01858 410 210 .

Parking

- We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is not free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access. The path is sloped.
- The route is 1200mm wide, or more.
- There are disabled parking spaces by the front of The Symington Building on Adam and Eve Street and in the Fox Yard car park, to the rear of the building. Fox Yard car park provides easy access to the main entrance through an archway by Gallones ice cream parlour.



The front of The Symington Building

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- There is a permanent ramp.
- The path is 1200mm wide, or more.

Main entrance

- The main entrance has level access.
- There is a permanent ramp.
- The door is 1250mm wide.
- The main door is side hung and automatic.
- The main door is sliding and automatic.



A photo of the automatic doors at the main entrance, viewed from the street.



A photo of the ramp leading towards the main entrance, viewed from the street.

Getting around inside

Visual Impairment – General Information

- Some parts of the venue have low lighting.

Lift

- We have 2 lifts.
- You can get a lift to all floors.

Main lift

- The lift door is 900mm wide.
- The lift is 1320mm wide. The lift is 1400mm deep.
- The lift says the floor number at each floor.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.



The door of the main lift, this is located on the ground floor and is for users accessing other areas of the building.



This is the door to the main lift on the first floor, located next to the toilets.



This is the path from the help desks, past the shop, to the main lift and toilets.

Platform lift

- The lift is a platform lift.
- The lift door is 900mm wide.
- The lift is 1000mm wide. The lift is 1350mm deep.
- The lift buttons have raised numbers or letters.
- This lift is at the main entrance and is only available for use by people with disabilities.



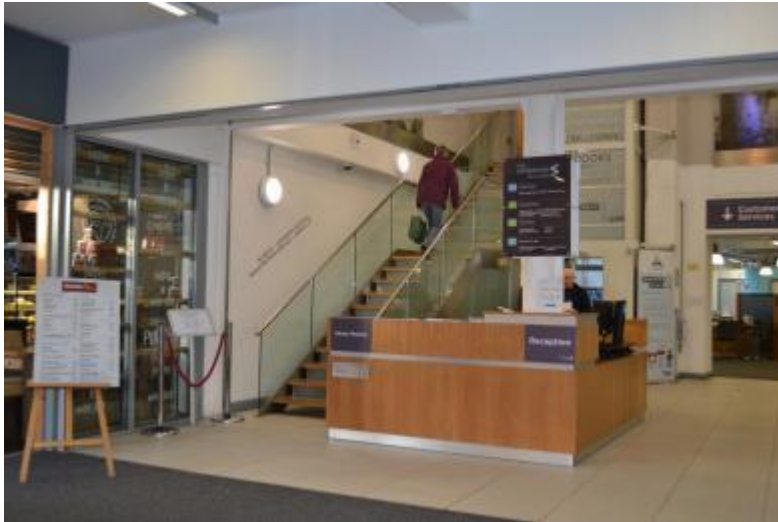
The door of the platform lift on the ground floor, accessible via the main entrance.



The route to the platform lift on the ground floor.



a photo of the platform lift next to the stairs, viewed from the first floor – the highest floor the lift can go to.



This is the main entrance, showing the stairs up to the library and help desks, it also shows the lift access on the right.

 *Ticket/ information desk*

Help desks

- From the main entrance to the desk, there is level access. There is a lift.
- From the lift to the ticket desk, the route is 1500mm wide, or more.
- The door is 900mm wide, or more.
- The desk has a low section.



This is a photo of the two help desks for the museum and library on the first floor, located just outside of the platform lift.

Special Exhibition gallery

- From the main entrance to this area, there is level access. The route is 1800mm wide, or more. Some display information is low, for wheelchair users. There are seats.
- Videos have subtitles.



This is a photo of the exhibition entrance.



This photo shows the whole of the exhibition room.



This photo shows the end of the exhibition room.



This photo shows the exit of the exhibition which is the same door as the entrance, taken from inside the exhibit.



This photo shows the path through the library to the special exhibition entrance.



This photo shows the view from the end of the exhibition room, looking back at the entrance and exit.

Public toilet

First floor toilet

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The route is 950mm wide, or more.
- The direction of transfer onto the toilet is to the right.

- There is 1800mm at the side of the toilet. There is 1800mm in front of the toilet. The toilet seat is 470mm high. The toilets have handrails.



The entrance to the accessible toilet.



The accessible toilet, sink and grab rails.

Shop

Harborough Museum shop

- From the main entrance to the shop, there is level access. The route is 1800mm wide, or more. The route through the shop is 800mm wide, or more.



This photo shows the shop next to one of the help desks.

|| *Place to eat and drink*

Insomnia Cafe – The Symington Building (private cafe run separately)

- From the main entrance to the dining area, there is level access. The route is 2000mm wide, or more. To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- There are many additional cafes and restaurants in the surrounding area.



The entrance to Insomnia cafe on the ground floor of The Symington Building.

Museum galleries, and Market Harborough Library

- From the main entrance to this area, there is level access. The route is 1340mm wide, or more.
- The door is 1340mm wide.
- Market Harborough Library and Harborough Museum are both located on the first floor of The Symington Building, in a shared-use cultural hub.



This photo shows the Story Place, a seated area under a wooden arch filled with children's books.



This photo shows one of the paths in the library with bookshelves either side.



This photo shows one of the bookshelves in the library.



This photo shows the entrance to the Hallaton Treasure gallery, between the two help desks. There is a column in the middle.



This photo shows a close up of the entrance to the Hallaton Treasure gallery.



This photo shows the left side of the Hallaton Treasure gallery, which is dimly lit.



This photo shows the centre of the Hallaton Treasure gallery, there are posts and displays.



This photo shows the view of the Help Desks from the Hallaton Treasure gallery. There is a display in the centre.



This photo shows the entrance to the Heritage gallery. There is a pole in the middle of this entrance.



This photo shows some of the displays in the Heritage gallery.



This photo shows the children's play area in the Heritage gallery.



This photo shows additional displays in the Heritage gallery.

Getting around outside

Adam and Eve Street

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 1200mm wide, or more. The entrance is 1250mm wide.
- Adam and Eve Street is the main street from the entrance to The Symington Building, which houses the Harborough Museum. From here you can access nearby parking spaces, shops, restaurants, cafes and public transport.



A photograph of the permanent ramp leading to the main entrance of The Symington Building.

Customer care support

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- The fire alarm has flashing lights.

Customer care support

- Some staff have disability awareness training.
- We have information in large print.
- Please ask at the Help Desks for large-print text of interpretation in the museum galleries.

Guide last updated: 08 May 2024